

RULES FOR SERVICES WITH THE USE OF SHORT NUMBERS

These rules for services using short numbers (hereinafter referred to as the **Rules**) are a public offer addressed to LLC "Humans", address: Republic of Uzbekistan, 100047, Tashkent, Yashnabad district, st. Makhtumkuli, 2 b, state registration number 749733, TIN 306 624 856, telephone: 1234 (hereinafter referred to as Humans), to an indefinite persons and become an agreement between the Client and Humans (Provider) from the moment the Client agrees with them in the manner described below.

Terms and Definitions

Ordering the Service - the actions provided for in section 1 of these Rules, performed by the Client in order to connect the Service.

Interfaces - means of Content Providers and / or Humans used to order Content, including various Internet sites, mobile applications, interfaces and commands sent from the Client device

Client - an individual (citizen) who has entered into an agreement with the Provider on the provision of communication services, on the basis of which a subscriber number (**Agreement**) has been allocated to him.

Client device - user (terminal) equipment, using which the Client is provided with access to the Provider's communication services.

Content - informational and reference, entertainment, educational and cognitive or other information, as well as data provided by Content Providers.

Content Provider - a person organizing the provision of Content using the Humans communication network by organizing access to the Content or resources of the Content Provider using short numbers.

Short number – a digital identifier that is a special service number used by the Content Provider

Personal account - an analytical accounting register in the Provider's automated settlement system, designed to storage information on the crediting of funds for the Provider's services under the Agreement, their debiting and available balance.

Service using short numbers (Service) - a Humans service for providing Clients with access to the Content provided by the Content Provider, including delivery of Content to the Client, as well as making it possible to request the provision of Content using the Client device.

Other terms used in these Rules are used in the meanings specified in the Terms of Provision of Communication Services of LLC Humans (**Agreement**).

1. Service's Connect.

- 1.1. To connect the Service, the Client must use the Interfaces and, in accordance with the conditions determined by the Content Providers or the Operator in the Interfaces, take actions aimed at receiving the Content. For example, to make an outgoing call to the Short number, send an outgoing SMS message, accept the offer of the Content Provider, within the framework of which the Client will be provided with the Content, etc.
- 1.2. Doing the actions provided for in clause 1.1. above, the Client confirms that he agrees to connect the Service, is familiar with and accepts these Rules, tariffs for the Service, as well as the conditions of Content Providers for the provision of Content.

2. Procedure for the provision of the Service

- 2.1. The list of Short Codes and information about the provided Content are indicated on the Humans Website www.humans.uz.
- 2.2. The service is provided at a time upon receipt of the Content. Disconnection of the Service is not required.
- 2.3. The service cannot be provided to the Client if the provision of communication services to this Client is suspended or terminated in the manner specified in the Agreement or in the legislation of the Republic of Uzbekistan.
- 2.4. Humans provides the Service and is not responsible for the quality and content of the Content provided by the Content Provider.
- 2.5. The client is notified that he has the right to use the Content exclusively for personal household purposes, not related to business, profit, sale or other distribution of the Content to third parties.
- 2.6. If the Client Device does not support the format of reproduction / provision of Content, the provision of

the Service is not guaranteed by Humans and this condition is not an improper provision of the Service by Humans.

- 2.7. The provision of the Service is not guaranteed when the Client is in international roaming. If the Service is available in international roaming, the provision of the Service may additionally be charged a fee associated with the delivery of Content or a request for the provision of Content at the tariffs for communication services in international roaming.
- 2.8. The conditions listed in this section of the Rules are not circumstances of improper provision of the Service and are not grounds for non-payment or recalculation of the cost of the Services.
- 2.9. To provide the Services, Humans has the right to engage third parties.

3. Cost and payment procedure for the Service

- 3.1. The service is provided at a time at the tariffs in force at the time of its provision, listed on the Humans Website www.humans.uz.
- 3.2. The cost of the Service depends on the type of Content and the conditions of the Content Provider.
- 3.3. The cost of the Service is debited from the Client's Personal Account. The write-off procedure is established in the description of the Tariffs posted on the Site.

4. Responsibility of the Parties

- 4.1. The Content Provider bears full responsibility for the compliance of the Content with its description and the current legislation of the Republic of Uzbekistan.
The Client is responsible for the correct execution of the Order, specifying the details necessary for making the Payment (amount, purpose of the Payment, etc.)
- 4.2. Humans is responsible for the delivery of Content from the point of connection to the information resources and technical means of the Content Provider to the Client Device, as well as for the delivery of requests to receive Content from the Client Device to the point of connection to the technical means of the Content Provider.
- 4.3. Humans is not responsible for damage caused to Clients or third parties caused by improper provision of services by the Content Provider, not providing the Content by the Content Provider or providing it with violations.
- 4.4. In case of any claims for the provision of the Service, the Client contacts the CC through the Website or the Application. Humans provides the Client with an answer within the time frame established by the legislation of the Republic of Uzbekistan.

5. Termination of the Service and changes to the Rules

- 5.1. The moment when these Rules are published on the Humans Website is a start for these Rules. Clients are notified of the change or termination of these Rules by posting on the Humans Site. These Rules are considered amended or canceled from the moment specified in the corresponding notification. If, after the entry into force of the changes, the Client continues to use the Service on the new terms, after the start of the changes, such changes are considered accepted by the Client. Amendment or termination of these Rules in the manner prescribed by this clause means a corresponding amendment to the Agreement.
- 5.2. Refusal to provide access to the Service, deactivation (suspension) of the Service can be carried out by the Provider unilaterally out of court in case of termination of these Rules, termination of the agreement with the Content Provider, as well as in case of violation by the Client of the requirements of the provisions of these Rules and (or) the Agreement, the offer of the Content Provider, the occurrence of suspicions about the violation by the Client of the requirements of the legislation of the Republic of Uzbekistan.
- 5.3. Upon termination of the Agreement, the Service will automatically terminate.