

# Appendix to the Terms and Conditions of the “Subscription” service. Description of the "Operator name" Service.

## DESCRIPTION OF THE "OPERATOR NAME" SERVICE

Edited on June 2, 2025

This description of the "Operator Name" Service (hereinafter referred to as the "Description" and the "Service," respectively) is an offer from LLC Humans (address: 100047, Republic of Uzbekistan, Tashkent, Mahtumkuli Street, 2B, TIN 306624856), hereinafter referred to as Humans, to an indefinite number of persons and is an integral part of the [Terms and Conditions of the “Subscription” service](#).

## FEATURES OF SERVICE PROVISION

1. Using the Service, a Participant can change the operator name from "Humans" to another name of their choice in the Mobile Application, subject to the requirements and limitations specified below. During the period of the Service provision, the selected operator name will be displayed on the Participant's mobile phone.
2. The Service is only available to Participants who have entered into a Communication Services Agreement with Humans by accepting the Humans Communication Services Terms.
3. The Service is an additional service to the mobile service provided under the Communication Services Agreement.
4. Due to technical reasons, activation of the Service may take up to 1 day.
5. The Service cannot be activated if the Participant's device is in international roaming due to technical restrictions.
6. The maximum length of the operator name is 15 characters.

7. Allowed characters: Latin letters, digits, and spaces.
8. The cost of the Service is 9 000 UZS per billing period.
9. The trial period for the Service is 1 day from the date of the first activation of the Service by the Participant, during which the Service is provided without charge.
10. When using the Service, the Participant is obliged to act in good faith, not violate the rights of third parties, and comply with the applicable laws of the Republic of Uzbekistan.